P014 DIGNITY at WORK (ANTI BULLYING) POLICY



Introduction

We are an equal opportunities employer. This means that we will make good faith efforts to comply with the spirit and letter of the equality and other laws.

We aim to promote a good, harmonious working environment in which our team is treated with dignity and respect. We will not bully them, nor will we discriminate unlawfully against them or harass them on the "equality grounds"; which are-

Sex Marital or Civil partnership status Religious or similar philosophical belief Age Pregnancy or maternity Racial group Political opinion Gender reassignment Sexual orientation Disability

What is Harassment?

Harassment is unwanted conduct related to the equality grounds which damages, or which is done with the aim of damaging, a person's dignity or of creating an intimidating, hostile, degrading, humiliating or offensive environment for that person.

Many forms of misbehaviour may amount to harassment; examples include:

- Physical conduct such as assaulting a person or making obscene gestures.
- Verbal conduct such as making racist, sexist, sectarian or homophobic remarks; making derogatory comments about a person's age or disability; or singing songs of this nature.
- Visual or written material containing racist, sexist, sectarian, homophobic or other derogatory words or pictures (e.g. in posters, graffiti, letters or emails).
- Isolating a person (e.g. "sending them to Coventry") or refusing to co-operate or help them at work or by excluding them from work-related social activities.
- Forcing a person to offer sexual favours or to take part in religious or political activities.

What is Bullying?

Bullying is similar to harassment in the sense that it too is offensive, hostile or oppressive behaviour. The main difference is that bullying behaviour need not be related to the equality grounds, but may be done for other reasons, such as jealousy, personal dislike, revenge or insecurity. Examples could include: spreading malicious rumours, insulting someone, exclusion, victimisation, unfair treatment, ,deliberately undermining a competent colleague by constant criticism.

Implications of Harassment & Bullying

Harassment and bullying can damage the health, confidence, morale and performance of the team who are affected by it. Harassment is unlawful under the equality laws. Harassment and bullying may also be civil or criminal offences and may contravene health and safety law.

Quite apart from the legal implications, both harassment and bullying are contrary to the standards of behaviour that we expect of our team. Both types of behaviour are unacceptable in our workplace and are not permitted or condoned. We will treat such behaviour as misconduct which may warrant dismissal from employment.

Employees' Rights

Everyone at Medisort has a right to work in a good and harmonious environment that is free from harassment and bullying and to complain about such behaviour should it occur.

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We have established an internal grievance procedure to deal with such complaints and we would encourage aggrieved employees to use it. All complaints will be dealt with seriously, promptly and confidentially.

Our internal grievance procedure does not replace the right of aggrieved employees to also pursue complaints to an Industrial Tribunal, the Fair Employment Tribunal or to the courts. Those who wish to consider that option may obtain advice from the Equality Commission in relation to incidents of harassment (telephone: 028 90 500 600), or from the Labour Relations Agency in relation to incidents of bullying (telephone: 028 90 321 442).

Employees who make complaints, and others who give evidence or information in connection with such complaints, will not be victimised (i.e. they will not be discriminated against, harassed or bullied in retaliation for their actions). Victimisation is also discrimination contrary to the equality laws and this policy. We will treat it as misconduct which may warrant dismissal from employment.

Employees' Responsibilities

All our employees must comply with this policy. They must treat each other with dignity and respect. They must not themselves commit any acts of harassment or bullying against any person, such as their co-workers, our job applicants or our customers. Such behaviour will not be permitted or condoned. We will treat it as misconduct which may warrant dismissal from employment.

We should all discourage harassment and bullying by making it clear that we find such behaviour unacceptable and by supporting co-workers who suffer such treatment. Any team member who is aware of any incidence of harassment or bullying should alert a manager or supervisor to enable us to deal with it.

Employer's responsibilities

We will continually make good faith efforts to implement this policy. The main responsibility for this will be carried out by the Managing Director. But, line managers and supervisors also have a special responsibility for enforcing this policy on a day-to-day basis, especially in setting a good example for other employees to follow and for intervening where necessary to protect and reassure employees.

People do not always feel able or confident enough to complain, particularly if the harasser is a manager or senior member of staff. Sometimes they will simply resign. It is therefore very important for us to ensure that staff are aware of options available to them to deal with potential bullying or harassment, and that these remain confidential.

To implement this policy, we will:

- provide all employees, line managers and supervisors with a copy of this policy and explain it to them.
- provide appropriate training to line managers and supervisors.
- ensure that all complaints of harassment and bullying are dealt with promptly, seriously and confidentially and in accordance with our internal grievance procedure.
- set a good example by treating employees with fairness, dignity and respect.
- be alert to unacceptable behaviour and will take appropriate action to stop it.
- monitor all incidents of harassment and bullying and review the effectiveness of this policy periodically.

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Stuart Brittle Managing Director April 2022

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